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## Primo+ Controller

With integrated paging and emergency calling\*



Primo+

### What is Primo+?

Primo+ is an enhanced Environmental Control Unit (ECU) with built-in paging and emergency calling facilities\*

Operated by a variety of methods to suit individual requirements, the device maybe used by directly touching the screen or by switch access with scanning. This ensures that anyone can use the device.

Primo+ empowers people with physical impairments by providing control of the immediate environment through remote operation of electrical appliances and automated devices in the home or workplace using this easy to operate all in one device.

### What can Primo+ do?

Each Possum Primo+ controller is tailored to suit an individual's exact requirements through a user interface of text, icons and easy to understand menu structures, with adjustable scan speeds (if required), enabling easy operation of a variety of functions including:

- Send pre-defined messages and emergency alerts to the Info Pager\*
- Make an emergency telephone call to a contact of your choice via the Neo Care phone or M-Care mobile emergency phone\*
- Operate Sero\* telephone to:
  - make an emergency telephone call
  - dial any "one-off" phone number
  - dial a contact in the phonebook
- Control of lighting\*
- Open an automated door\*
- Control who enters a property or room with the 'Freedom' intercom and door release system\*
- Open the curtains or blinds\*
- Operate TV, Freeview, Satellite receiver/set top box
- Operate a DVD, iPod or MP3 player (via a docking station) and a radio
- Adjust an automated bed or chair\*
- Control of remote powered sockets\*

\* For paging and control of telephone, intercom, lights, windows, doors etc, accessories will be required. Please contact us for further information.





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## Receiving Devices



Info Pager



M-Care Mobile Phone



Neo Care Phone

## Safety First With Primo+

Safety is most important for everyone and Primo+ users can now benefit from the integrated cutting edge Telecare technology provided by Neat Electronics combined with the Primo environmental controller allowing users to call directly for assistance in a variety of ways.

### Messaging

At the touch of a button Primo+ allows the user to send predefined messages to a carer carrying the Possum Info Pager. The user can send any one of a number of 255 predefined messages appropriate to the situation, including messages for personal requirements and non urgent/ and assistance calls.

### Emergency Alerts

In an emergency, alerts can be sent to the Info Pager. If left unanswered the alert can be escalated to the Neo Carephone which will dial contacts in sequence, including an alarm response center, until answered. Or alternatively the alert can be sent to the Neo Care Phone.

### Outside Alerts

If the user is outside they can raise an alarm from a Primo+ directly to the M-Care mobile phone which sends an automatic notification to a carers Android smart phone. The users name, location and other details are easily identified using the Android M-Care Locator App. The carer can then call the user and M-Care will automatically answer in loudspeaker mode allowing the carer to reassure the user that help is on the way. The carer can also request an updated location from the M-Care phone that the user is carrying.

### Mounting

A variety of mounting options are viable to suit the individual needs of the user Mountings for wall, floor, table and wheelchair can be provided and all mounts have quick release mechanism for easier transfer.

### Switches

Possum provide an extensive range of mountable specialist switches for input activated by head, chin, mouth, sip/puff, hand, finger, knee, foot and for reduced dexterity and strength.

### Advice, Installation, Training, Maintenance and Support

Possum provide a full support service from advice and assessment of users' needs through to installation, training and ongoing adaptations as individual requirements change. The comprehensive range of products are supported by our dedicated customer service team and maintained by our unparalleled network of service engineers throughout the UK. The costs of the maintenance and support packages vary depending on the requirements of the user or project.

Please contact us for further details.

### Specifications

Weight and Dimension (approx) Weight: 529g

Height: 100mm Width: 190mm Depth: 44mm

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